

Free Residential Internet Access

Comcast will make it even easier for low-income families who live in a Comcast service area to sign up by offering new customers 60 days of complimentary Internet Essentials service, which is normally available to all qualified low-income households for \$9.95/month.

2. Also, we are increasing Internet speeds for the Internet Essentials service from 15/2 Mbps to 25/3 Mbps for all new and existing customers, which will be the speed of the service going forward. In this way, we will ensure that Internet Essentials customers will be able to use their Internet service for all their increased needs as a result of this health crisis.

We want to make it as fast and simple as possible to access this service:

- To receive the increased Internet speeds, existing customers will not need to do anything. The new speeds will be rolled out nationally over the next few days.
- We'll send all new customers a free self-install kit that includes a cable modem with a Wi-Fi router. There will be no term contract or credit check and no shipping fee.

To sign up, applicants can simply visit www.internetessentials.com. The accessible website also includes the option to video chat with customer service agents in American Sign Language. There are also two dedicated phone numbers 1-855-846-8376 for English and 1-855-765-6995 for Spanish

Consolidate Communications is offering two free months of DSL access for students, teachers, and staff.

Take advantage of the offer in two easy steps:

1. Call Consolidated Communications: 1-855-399-3084
2. Mention Offer Code: Two Months Free

This offer includes free installation and no equipment fees for two months. Students and their families do not have to sign a long-term contract to receive this offer. Consolidated doesn't cap the amount of data you can use or charge extra based on your use.

Charter-Spectrum will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.

- Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps. <https://www.spectrum.com/browse/content/spectrum-internet-assist>
- Charter will open its Wi-Fi hotspots across our footprint for public use. Spectrum does not have data caps or hidden fees.